Video Remote Interpreting (VRI) Feedback Form — For Court Users

Directions: Use this form to give feedback on your video remote-interpreted court event. Submit it in one of the ways listed in the box on the right.

Court Staff: Please have this form sight translated by the court user's interpreter immediately following the court event.

1) Information About Your Court Event

Date of court event:

Language of interpretation:

				Superior Court of California,			
Case type:	Domestic Violer	nce 🗌 Misdemeanor		County of Santa Cruz			
	Drug Court	Probate		Judges Chambers 701 Ocean St. Santa Cruz, CA 95060			
	E Family	Small Claims		Clerks Window, 1 Second St.			
	Infraction	Traffic		Watsonville, CA 95076			
	Juvenile	🗌 Unlawful Deta	iner (Eviction)				
	Other (Specify):			For court use only			
How long did you	ur court event last? minutes	15-20 minutes	Longer than 20 minut	es			
What platform d	id you use to connec	ct to your court event?					
Zoom	Cisco Webex	/ Microsoft Teams	Other (<i>Specify</i>):				
_	·	to your court event? <i>(Selec</i>					
Computer	Smartphone	Tablet	Other (<i>Specify</i>):				
2 Information About the Remote Interpretation							
Were you famili	ar with video remote	e interpreting (VRI) before	today's event? Yes	No			
Were there any	technical problems?	Yes No					
If yes, select all i	ssues that apply:	Audio	🗌 Platform (Zoom, Webex, e	etc.)			
		🗌 Video	Device (laptop, smartpho	ne, etc.)			
		Connectivity/internet	Other (Specify):				

Return this form to:

Judges Chambers at the Santa Cruz Courthouse, located at 701 Ocean Street

Clerk's window at the Watsonville Courthouse, located at 1 Second St.

or by email to language.access@santacruzcourt.org

For court use only

Fill in court name and address.

Did the event need to be canceled or rescheduled due to issues rela	ted to VRI	I? 🗌 Y	es 🗌 No
Could you access language channels in the platform?	Yes	🗌 No	I don't know/Does not apply
Could you speak with your lawyer confidentially during the event?	Yes	🗌 No	I don't know/Does not apply
Could you view or exchange documents during the event?	Yes	🗌 No	I don't know/Does not apply
Were accessibility features available (captioning, pinning, etc.)?	Yes	No	I don't know/Does not apply
Were accessibility features available (captioning, pinning, etc.)?	Yes		
Were accessibility features available (captioning, pinning, etc.)?	Yes		I don't know/Does not apply
	Yes		I don't know/Does not apply

