

Odyssey eFileCA Overview

Attorneys and Legal Professionals

POWERED BY TYLER TECHNOLOGIES



eFileCA Overview

Filing Mechanics

Q & A





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Odyssey eFileCA



- E-Filing manager for the Santa Cruz Superior Court
- Multi-court system that provides a unified filing experience through one e-filing portal
- Powered by Tyler Technologies



Tyler E-Filing Footprint



Summary:

30% of U.S. population served by Tyler e-filing solutions

- Contracts w/in 18
 states; live in 16
- E-filing mandatory in 13 states
- Integrated with >50 3rd party companies
- Processing 75k filings per day



Tyler E-Filing Footprint





CA E-Filing Today



Summary:

- Contracts in 22 Courts for e-filing and e-service
- 8 Courts live today;
 - San Luis Obispo: Live (Mand.)
 - Kern: Live
 - Kings: Live
 - Merced: Live
 - Santa Barbara: Live (Mand.)
 - Fresno: Live
 - San Diego: Live (with DCSS only)
 - Orange: Live (with DCSS only)



Odyssey eFileCA Overview



EFSP Landscape

Summary:

- 13 organizations expressed their intent to become an EFSP
- Each organization must apply and undergo certification
- EFSP on-boarding class held on 5/28/2015
- EFSP Certification Process informational meeting was held on 8/18/2015
- Expect increase in available EFSPs in coming months

Organization	Status
<u>eFileCA</u>	Certified
Green Filing	Certified
One Legal	Certified
FileTime	Certified
Turbo Court	Certifying
AMS Legal	In Progress
Commercial Process Serving	In Progress
DDS Legal	In Progress
E-Legal Services	In Progress
First Legal	In Progress
Rapid Legal	In Progress
The Justice People	In Progress
Tristar Software	In Progress
United Process Servers	In Progress





eFileCA Overview

Filing Mechanics





Example E-Filing Process





▲ 1 of 6 ▶ ▶

*



Common Reasons for Returns

Incorrect Case Number and/or Location

	CAUSE NO.			
CHRIS W	ILLIAMSON	ş	IN THE DISTRICT COURT 203rd DISTRICT	
vs				
ADAM E	ARNHEART	ş	DENTON COUNTY, TEXAS	
Edit Verify Pa	arties		_	_
🙆 Case # D)C-2013-CV-(0010		<u>^</u>
Location	Denton Distric	ct Clerk		
Description				

- Case no. on filing ≠ case no. on document
- Filing in the wrong Court

Faulty Document



- Illegible document
- Document improperly scanned



E-Filing Cost Model





OdysseyeFileCA.com



http://www.odysseyefileca.com

Summary

- Central portal for Odyssey eFileCA news and information
- Links to certified EFSP's
- Links to active court specific web sites
- Point of entry for review process



Statewide E-Filing Rules & Standards



California Rules of Court

- Defines when documents are deemed filed
- Provides guidelines for e-filing exclusions and the filing of original documents

E-Filing Standards

- Standardized codes from filers perspective across all trial courts using Odyssey eFileCA
- Standard codes to be revised bi-annually



Santa Cruz Superior Court Transition Timeline





Next Steps



eFileCA

1. Review statewide rules and procedures

2. Exercise the system to become better acquainted





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Frequently Asked Questions

http://content.tylerhost.net/docs/CA/OFSFrequentllyAskedQuestions.pdf







EFSP Certification Process



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Odyssey eFileCA Filing Portal

https://California.tylerhost.net/ofsweb

Court Links and Information Welcome to eFileCA HTML 5 eFiling Site

> he all mail estitutes to file pants and destronic service are nearised, please mails sure that the email address nomenue the teen "whiteless" with poer email novale provider. Doing to will help provent your notifications and service emails from

> > Self Help

Launch Self Helm

Odyssey eFileCA Filing Portal

- Modern web browser support
- Single screen data entry
- Copy and paste functionality
- Sorting and filtering
- Keyboard shortcut navigation
- Phone and tablet support
- Free training with CLE credit

Click here for training!



eFileCA Support Information

Phone

1.800.297.5377

Call the number above to speak with a Trained Support Specialist

> Hours: Monday - Friday, 5am – 7pm PST

Chat

Click the "chat" icon above to speak with a Trained Support Specialist

> Hours: Monday - Friday, 5am – 7pm PST

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PUBLIC

Click on the "email" icon above to email a Trained Support Specialist

Available 24/7*

*Responses are normally received within 24 hours

